

Message

---

**From:** Mark Harrison [mharrison@facil.umass.edu]  
**Sent:** 1/17/2013 6:04:48 PM  
**To:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** RE: Swipe Cards

Jim:

We lost contact with the controller at 9:11 this AM. We are looking into it now, but may not be able to get the card system back up before tomorrow.

Your doors fail secure, so there should be no issues aside from the inconvenience of using keys.

Mark

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Thursday, January 17, 2013 9:58 AM  
**To:** Mark Harrison  
**Subject:** Swipe Cards

Hi Mark,

Our swipe cards are not working at the drug Lab in Morrill I (Room N251, 251B and N247". The card swipes the light turns green, but the door will not open. Should I submit a work order or is the system having campus wide problems?

Jim Hanchett  
Department of State Police  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

The preceding email message (including any attachments) contains information that may be confidential, may be protected by the attorney-client or other applicable privileges, or may constitute non-public information. It is intended to be conveyed only to the designated recipient(s) named above. If you are not an intended recipient of this message, please notify the sender by replying to this message and then delete all copies of it from your computer system. Any use, dissemination, distribution, or reproduction of this message by unintended recipients is not authorized and may be unlawful.